



# Winter Night Shelter 2018 - 2019

May I start by saying that I thoroughly enjoyed working with each and everyone of you this year round, and thank you all from the heart for everything you have done to make Paul and my job easier for us. It goes without saying that without your commitment to the project year on year, we would not be able to operate. We saw some new faces this year, which was great and glad you came aboard. Hope the DWNS sees you all again next year!

Here are some facts and figures for you to process, as a result of your participation this year:

We had a total of 130 people volunteer and register for the Winter Night Shelter, an increase of 2 on last year's volunteer numbers, however only 5 did not manage to do a shift.

You covered a total of 5100 hours of service, serving 1,477 hot evening meals, and 889 basic breakfasts (cereals and toast) and we served about 5,412 cups of tea and coffee. (Figures based on an average of 6 hot drinks per person per shelter, for 3 months).

43 people completed a referral for the Night Shelter, and we accepted 32 as guests.

11 were declined a place for various reasons, which were established during our checks and risk assessments.

1 did not use the shelter even after being offered a place.

31 guests chose to use the shelter for one night or more.

902 bed spaces occupied.

8 women, 23 men.

The age range of female guests was 24- 74 years, and the age range for male guests was from 21 – 61 years.

Three of the guests were foreign nationals.

Of our 31 guests, 11 remain under the care and receiving assistance from the Dover Outreach Centre, and other partner agencies.

4 guests were referred to and agreed to enter residential rehabilitation programmes.

15 have been housed either through Porchlight, Emmaus and/or the Dover District Council.

1 repatriated to Romania.

Therefore 50% of our guests progressively 'moved on' having benefited from using the DWNS and receiving additional help from the DOC and their partner agencies.

**WELL DONE EVERYONE.  
THANK YOU**

Sincerely  
Glenn Mayo